

HOW TO MANAGE COOKIES WITH CHROME ON A COMPUTER

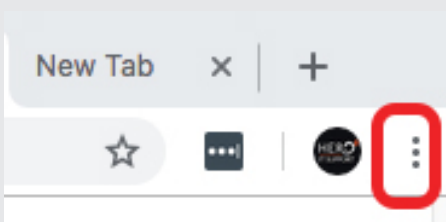
Follow this guide to completely manage your cookies, giving you full control to delete, set preferences, allow and block cookies on Google Chrome.

Quick overview:

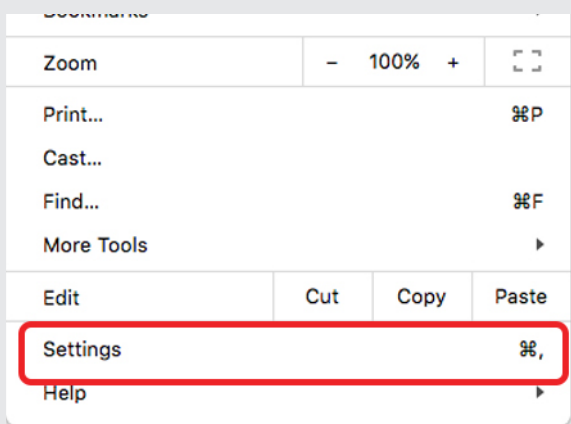
First-Party Cookies are created on the site you are using. Third-Party Cookies are created by other sites. For example, sites that own some of the content such as ads or images.

Clearing Cookies:

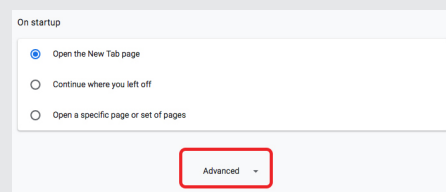
1. Click the button with three dots in the top right corner



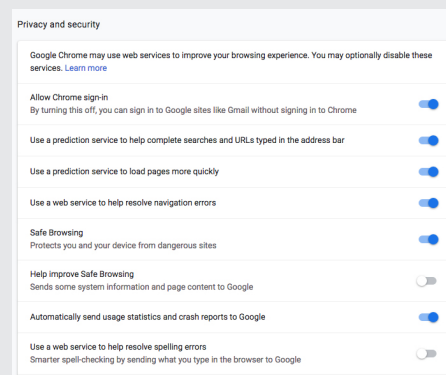
2. Select 'Settings'



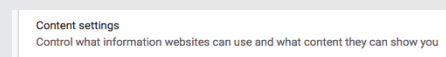
3. At the bottom of the settings page, click 'Advanced'



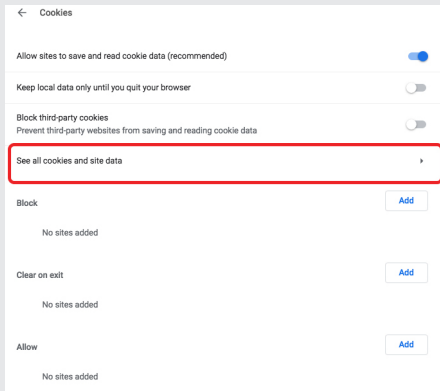
4. Choose the 'Privacy and Security' section



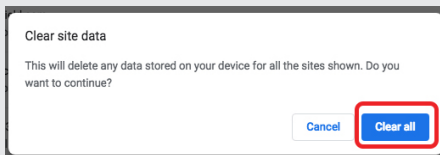
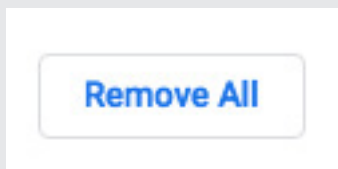
5. Select the 'Content Settings'



6. Click 'Cookies' then 'See all cookies and site data'

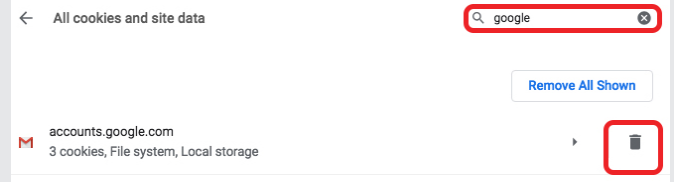


7. Click the 'Remove all' button and confirm this by selecting the 'Clear all' button



Deleting Cookies from a Site:

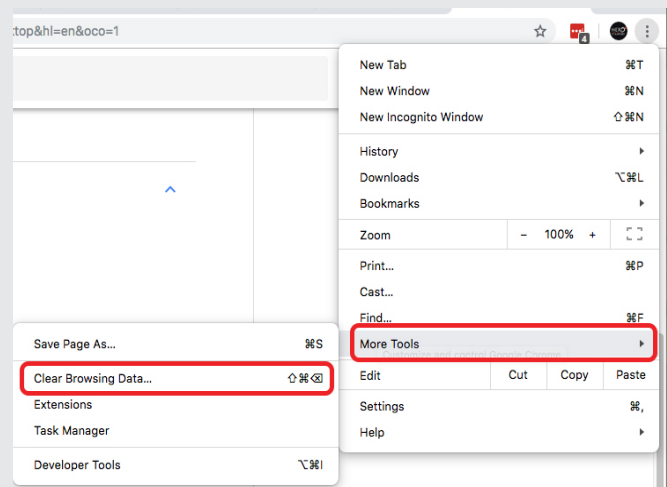
1. Click the three dots in the top right corner to open the 'Settings' menu
2. Scroll down to the bottom and click 'Advanced'
3. Choose the 'Privacy and Security' option
4. Then pick 'Content Settings'
5. Click 'Cookies' and 'See all cookies and site data'
6. In the top right hand corner there is a search section. Type the website you are wanting to delete cookies from in this search box



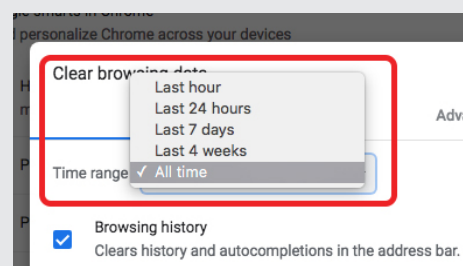
7. To the right of the search box, there will be a 'Remove' button with a rubbish bin symbol. Click this. That cookie has now been removed

Deleting Cookies from a Period of Time:

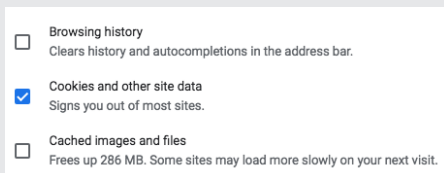
1. Click the three dots in the top right corner to open the menu
2. Select 'More Tools'



3. Click on 'Clear Browsing Data'
4. Click the 'Time Range' option from the dropdown menu located at the top of the page



5. Select the period of time you require, for example **'the past hour'** or **'the past day'**
6. Tick the **'Cookies and other site data'** and untick everything else

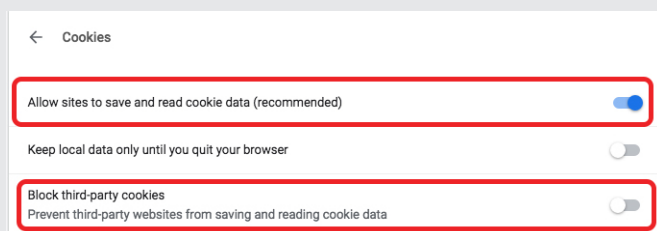


7. Finally, click **'Clear Data'** then all cookies will be cleared within your chosen time period

Allow or Block Cookies by Default:

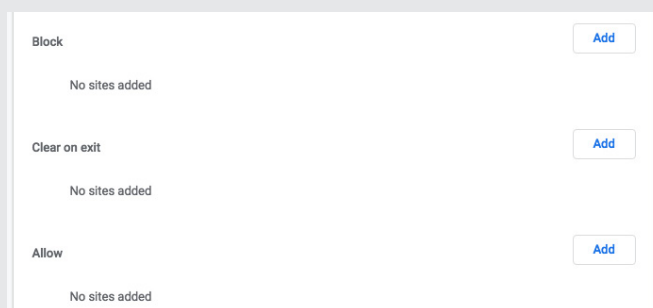
1. Click the three dots to open the menu and click on **'Settings'**
2. At the bottom of the settings, click **'Advanced'**
3. Select **'Privacy and Security'**
4. Navigate to **'Content Settings'** then click on **'Cookies'**
5. Turn off or on the option called **'Allow Sites to Save and Read Cookie Data'**

You can also block third-party cookies by turning on the **'Block Third-Party Cookies'** setting



Allow or Block Cookies for a Specific Site:

1. Click on the three dots in the top right corner to bring up the options in the menu
2. Click on **'Settings'** and scroll down the bottom to **'Advanced'** and click on it
3. Select the **'Privacy and Security'** option
4. Go to **'Content Settings'** and then **'Cookies'**
5. There will be an option called **'Block', 'Clear on Exit'** or **'Allow'** in whichever section is relevant click **'Add'**



6. Enter the address for the website you want to block. To exclude a whole site, add an asterisk (*) before the site address e.g. **"(*)heroitsupport.com"** would also exclude **"heroitsupport.com/unlimited-it-support"**. Also you don't have to put **"https://"** and you can enter IP addresses to exclude
7. Click **'Add'** to complete the action

To undo this action, whilst on the desired website, click the three dots in the top right corner again and there will be an option called **'Remove'**. Click this and that particular website will no longer block cookies.



Deleting Cookies After Closing Google Chrome:

1. Click the three dots in the top right corner to bring up the menu and click 'Settings'
2. Scroll to the bottom and click 'Advanced'
3. Find 'Privacy and Security'
4. Select 'Content Settings' then pick 'Cookies'

